



February 2026
Newsletter



ZIGYASA

Where Innovation
Meets Care



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Praveen Menezes

COO

Zenzo

Greetings Everyone,

I hope this newsletter finds you well. It is said that true progress is measured by the lives we touch, whether by lending a helping hand, being present in emergencies, or preparing others before they happen. Our journey, too, reflects the same purpose: a commitment to being there when it matters most. From on-ground operations to life-saving training programs, our efforts continue to strengthen emergency preparedness, create safer workplaces, and empower communities across the nation.

Putting this purpose into action each day, our ALS and 108 Emergency Ambulance Services continue to deliver timely and reliable care across regions. Whether responding to critical emergencies, transporting patients, or delivering on-ground medical assistance, our teams demonstrate professionalism, precision, and compassion, ensuring help is always available when seconds count.

This month, a key milestone was Zenzo's presence at OCCUCON 2026, where we engaged with industry leaders, occupational health experts, and key stakeholders to exchange insights on workplace safety and emergency preparedness. These interactions created valuable opportunities for knowledge sharing and collaboration and further reinforced Zenzo's role as a trusted partner in building safer, healthier work environments.

Alongside these efforts, Zenzo continued to strengthen its focus on preventive healthcare through multiple health check-up camps, delivering timely screenings and on-ground medical support. These initiatives reaffirm our commitment to early intervention and employee well-being, and highlight the importance of preparedness beyond emergency response.

Our brands, Zenzo, Zenplus Fleet, and Zenplus Private Limited, continue to work in close alignment, supported by a shared vision and coordinated efforts across all areas of operation. This unified approach enables us to deliver consistent, high-quality services across emergency response, fleet operations, and healthcare initiatives, creating impact that is both measurable and long-term.

Looking ahead, we remain focused on strengthening collaboration, enhancing operational excellence, and expanding our reach across regions. With every initiative, we aim to respond faster, train better, and deliver deeper care, so that our services continue to grow in step with the needs of the people and communities we serve.

OUR MILESTONES

 50 Million People Served	 12,000+ Dedicated Employees	 3,300+ Ambulance Network	 250+ Call Center Seats in 28 States	 99.73% Customer Satisfaction
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OUR BRANDS



OUR PROJECTS



STORIES FROM THE FRONTLINE

Timely ALS Response Saves the Life of an Unconscious Patient

An unconscious patient with an RTA-related head injury was safely transferred from MRA Medical College, Ambedkar Nagar, to KGMU, Lucknow. Our ALS team provided proper medical care with continuous vital monitoring throughout the transit, ensuring a safe transfer and revival upon arrival.



108 Ambulance Conducts First Responder Program in Amritsar

A First Responder Program was held at Govt. Girls Sr. Sec. Smart School, Amritsar, where trainer Jaswinder Singh and CL Pawandeep Singh educated students on emergency response during the golden hour. Over 90 students and staff participated and appreciated the initiative by Zenplus Private Limited.

Swift ALS Response Saves the Life of a Jaw Fracture Patient

Mr. Sanju, 42, unconscious due to a jaw fracture, was transferred from DH Kasganj to JN Medical College, Aligarh. Our team provided continuous monitoring and care throughout the journey, ensuring a safe transfer and revival upon arrival. His family expressed deep gratitude for the professional care and support provided.



108 Ambulance Assists Safe Delivery in Jalandhar

Our 108 Ambulance team successfully assisted an emergency delivery while en route to Civil Hospital, Jalandhar. The patient was picked up from Kala Bakra village, and under the timely care of EMT Guwinder Singh, Pilot Harjeet Singh, and CL Kamaldeep Singh, both the mother and newborn were safely transferred and are in stable condition.



BUILDING LIFE-SAVERS. CREATING IMPACT.

Zenzo Delivers AHA Training at Embassy Developments - Pune & Mumbai

As part of its commitment to workplace safety, Zenzo conducted AHA Heartsaver CPR & AED training for Embassy Developments Limited across its locations in Pune and Mumbai. The initiative focused on strengthening emergency response capabilities and promoting a culture of preparedness within the workplace.

In Pune, 24 participants received hands-on training designed to build confidence and readiness during cardiac emergencies. The program was also conducted across Mumbai locations, including Vikhroli and Express Towers, Nariman Point, where teams participated in real-life simulations to strengthen their life-saving skills.

Through practical demonstrations and guided practice, the sessions equipped participants with the knowledge and confidence to respond effectively when every second counts, reinforcing safer, more prepared workplaces.



PUNE



MUMBAI

AHA BLS & ACLS Certification Programs - Mumbai

Zenzo continues to strengthen emergency care through AHA BLS and ACLS certification courses at the Zenplus Training Centre, Mumbai. The programs train medical professionals, helping them become AHA-certified emergency responders.

Through practical sessions and hands-on simulations, our participants gain the confidence and skills to respond effectively to cardiac and life-threatening emergencies. Each training reinforces safer, more prepared healthcare teams. By equipping more professionals with these life-saving skills, Zenzo is expanding the reach of quality emergency care across the city.



EMPOWERING HEALTH. ENABLING CARE.

Zenzo Conducts Health Checkup Camp at USV Limited - Chembur & Nerul

Zenzo successfully conducted a two-day on-site medical camp at USV facilities in Chembur and Nerul, providing preventive and diagnostic healthcare services to over 650 employees. The camp brought advanced medical assessments directly to the workplace, making healthcare convenient, accessible, and efficient.

A fully equipped on-site medical bus, supported by an on-site physician, enabled quick clinical evaluations and immediate medical care right at the workplace. The camp offered assessments such as Digital X-Rays, ECGs, and personalized physician consultations, ensuring employees received reliable and confidential health checks without disrupting work.

Through this initiative, Zenzo demonstrated its expertise in delivering efficient, comprehensive workplace healthcare, helping employees stay healthy and productive.



Zenzo Showcases Workplace Healthcare at OCCUCON 2026

Zenzo was proud to be a part of OCCUCON 2026, the 76th National Conference of the Indian Association of Occupational Health, held in Jamnagar, Gujarat, from 7th to 10th January 2026. The event served as an important national platform for dialogue, knowledge sharing, and collaboration in the field of occupational health.

The conference brought together occupational health experts, HSE professionals, and medical practitioners from across industries. As part of the event, Zenzo presented its Occupational Health Centre (OHC) services and participated in discussions focused on workplace health, safety, and employee wellbeing. It was truly an inspiring engagement, fostering meaningful dialogue and collaboration in occupational healthcare.