



### Sweta Mangal

MD & CEO  
Zenzo Healthcare

Dear all,

As we step into the final month of 2025, it fills me with immense pride and gratitude to reflect on the incredible dedication and commitment displayed by each and every member of the Zenplus family. Right from delivering timely emergency care to expanding life-saving training programs, every achievement this year would not have been possible without your continued support, trust, and belief in us.

One of the most impactful initiatives this year has been the launch and expansion of our AHA-certified ACLS and BLS training programs. These programs have turned more and more individuals into true lifesavers, equipping them with the skills and confidence to act decisively in emergencies, helping us move closer to a society where life-saving knowledge is accessible to all.

Adding to this momentum, Zenzo's presence at the 15th Annual ISTAC (Indian Society for Trauma & Acute Care) Conference - Trauma 2025 served as another significant milestone in the emergency service industry. The conference brought together leading experts and innovators in trauma and acute care, offering an excellent platform for us to demonstrate our capabilities, exchange knowledge, and reinforce our commitment to strengthening emergency services across the nation.

Beyond technological innovations, this month has also been remarkable for the meaningful impact our services have made, the lives we've touched, and the awareness of emergency preparedness we have fostered among the communities we serve. Each of our brands, Zenplus Private Limited, Zenzo, and Zenplus Fleet, has played a vital role in driving this impact, whether through timely emergency care, life-saving training programs, or innovative mobility solutions.

Together, we continue to make a meaningful difference by advancing our mission of delivering timely care and strengthening emergency preparedness across the nation. As 2025 draws to a close, let us carry forward this momentum and commitment, building safer, healthier, and more resilient communities in the year to come.

## OUR MILESTONES



50 Million  
People Served



12,000+  
Dedicated  
Employees



3,300+  
Ambulance  
Network



250+  
Call Center  
Seats in 28 States



99.68%  
Customer  
Satisfaction

## OUR BRANDS



## OUR PROJECTS



## LIVES TOUCHED. LIVES SAVED. ↵

### Timely ALS Care Saves the Life of a High-Risk Patient

Mr. Balendra, 65, suffering from a high-risk brain hemorrhage, was referred from SBD District Hospital, Saharanpur, to HII BAS, Delhi. EMT Pushkar Verma and pilot Kaseem provided first aid, monitored his vitals, and ensured a safe transfer. His family thanked the crew for their timely care.



### ALS Ambulance Ensures Safe Transfer of a Spinal Injury Patient

Mr. Sabror, 60, a spinal injury patient, was referred from Lalitpur DH to MLB Medical College, Jhansi. Our ALS team monitored him closely and ensured a safe, timely transfer. He was stabilized on arrival, and his family expressed gratitude for the prompt, professional care.

### 108 Ambulance Crew Assists Emergency Delivery in Jalandhar

Our 108 Ambulance crew, EMT Gagandeep Singh, Pilot Baljinder Singh, and CL Kamaldeep Singh, assisted in an emergency delivery in Jalandhar. The case was picked up from Kala Bakra Village and safely transported to Civil Hospital, Jalandhar. Both mother and child are in good health.



### 108 Ambulance Organizes First Responder Program at Pathankot

A First Responder Program was organized at the College of Pharmacy, Kotli Village, Pathankot. FRP trainer Jaswinder Singh and CL Joginder Singh guided students on how to respond to emergency situations effectively. Both students and staff actively participated and appreciated this initiative by Zenplus Pvt. Ltd.

## ON THE FRONTLINES AND BEYOND

### Zenzo Launched an Ambulance at Flipkart FCMH – Guwahati

Zenzo deployed an ambulance at Flipkart FCMH, Guwahati, bringing life-saving care directly to the facility. The ambulance is equipped with two drivers and three paramedics, ready to respond around the clock to any medical emergency, ensuring employees and visitors have immediate access to emergency medical support.

This deployment at Flipkart highlights Zenzo's commitment to proactive healthcare and rapid response, making sure critical medical assistance is never far away. By stationing advanced emergency care on-site, Zenzo aims to enhance safety, reduce response times, and provide peace of mind to everyone at the facility.



### Zenzo Showcases 5G Ambulance at TRAUMA 2025

Zenzo marked a strong presence at the 15th Annual ISTAC (Indian Society for Trauma & Acute Care) Conference - Trauma 2025, showcasing its Next Gen 5G-Enabled Ambulance Unit. Equipped with real-time data transmission, live specialist support, and high-speed 5G connectivity, the unit demonstrated how advanced technology can strengthen emergency response.

Visitors also had the opportunity to experience a guided walkthrough of the ambulance led by the Zenzo team, who highlighted the integrated technologies and medical systems that make this innovation future-ready. The interactions offered valuable insights into how 5G-powered systems can enhance coordination and contribute to better patient outcomes.

With years of expertise in emergency healthcare, Zenzo continues to push boundaries and deliver dependable, innovative solutions across the country. Our presence at Trauma 2025 reinforces our commitment to advancing a more connected, responsive, and technology-driven emergency care system.

