



Sweta Mangal

CEO, Murgency
Co-founder, ZPL & Zenzo

Dear Friends,

With immense gratitude and joy, I share with you the incredible journey of Zenplus Private Limited in the fiscal year 2024-25. This year has been truly remarkable, marked by excellence and an unwavering commitment to service and impact. Our journey continues to be one of purpose and passion, and I couldn't be prouder of the strides we've made in transforming lives across the nation.

Our brands, Zenplus Private Limited, Zenzo, and Zenplus Fleet, have grown stronger than ever, extending their reach and ensuring that more people have access to quality healthcare and reliable mobility solutions. Every achievement is a reflection of our dedication to serving communities, driving innovation, and making a meaningful difference.

A particularly proud moment this year was Zenzo's recognition at the 12th Elets Healthcare Innovation Summit & Awards. This accolade is a testament to our relentless pursuit of progress and the impact we continue to create in the industry.

Additionally, Zenplus Fleet has expanded its footprint to four major cities - Bangalore, Mumbai, Hyderabad, and Chennai. This expansion is not just about growth, it is our commitment to enhancing accessibility, providing seamless transportation and improving everyday lives through reliable mobility services.

As we look to the future, we remain bold in our vision and steadfast in our mission, to push boundaries, pioneer change, and continue delivering exceptional solutions in healthcare and mobility. None of this would be possible without the incredible support of our partners, stakeholders, and every individual who shares our vision. Your belief in us fuels our passion, and together, we will achieve even greater success.

Let's embrace the future with confidence, determination, and a shared commitment to making a lasting impact. The best is yet to come!

OUR MILESTONES



5 Crore
Lives
Transformed



12,000+
Dedicated
Employees



3,300+
Ambulance
Network



250+
Call Center
Seats in 28 States



99.6%
Customer
Satisfaction

OUR BRANDS



OUR PROJECTS



STORIES OF DEDICATED SERVICE & IMPACT

Zenplus Ensures Crew Safety with Windcheater Distribution

Zenplus Private Limited has distributed windcheaters to all crew members, recognizing the challenges of working in cold conditions. This initiative reflects the company's commitment to the comfort, safety, and well-being of its workforce. The distribution event was inaugurated by Director PHSC Dr. Anil Goyal and Nodal Officer 108 ERS Dr. Vishal Garg at PHSC Mohali.



108 Ambulance Crew Helps Bring a New Life into the World

Demonstrating their dedication to emergency care, the 108 Ambulance crew successfully assisted in the emergency delivery of a baby boy at a brick kiln in Bajitpur village, Abohar, District Fazilka. Their swift response and expertise ensured a safe delivery.

Ambulance Crew

Pilot : Raman Kumar | EMT : Sudhir Kumar | CL : Mohit Acharya

108 Ambulance Crew Sets an Example of Honesty by Returning Patient's Belongings

Exemplifying integrity and honesty, a 108 Ambulance crew in Jalandhar returned a patient's phone, bag, and helmet, setting a commendable example for others. Their commitment to ethical service reinforces public trust in emergency responders.

Ambulance Crew

Pilot : Narinder Singh | EMT : Kamalpreet Singh | CL : Kamaldeep Singh



Varanasi's ALS Ambulances Provide Lifesaving Care Around the Clock

Varanasi's Advanced Life Support (ALS) ambulances, operated by Med Care 365 Pvt. Ltd., ensure timely medical assistance with a 12-member team of pilots and EMTs. Their swift response has saved countless lives by facilitating rapid hospital admissions. District In-charge Ashish Kumar Gupta ensures ambulances remain well-equipped and adhere to strict safety and hygiene protocols.

EMPOWERING TEAMS WITH LIFE-SAVING SKILLS

Zenzo and IGF Conduct First Responder Training for Physically Challenged Individuals

Zenzo, in collaboration with ImpactGuru Foundation (IGF), conducted First Responder Training (FRT) for physically challenged individuals, equipping them with essential emergency response skills. The session was seamlessly facilitated by Dr. Akshay, Dr. Siddhesh ZHL, and Mr. Vikas Ranjan, ensuring an impactful learning experience.



First Aid and CPR Training at Noida International Airport

At Noida International Airport (Jewar), Zenzo successfully conducted a First Aid and CPR training session, empowering 37 attendees with critical life-saving skills. This session was made possible through the dedication and efforts of Dr. Siddesh Arolkar, Mr. Praveen Menezes, and Mr. Paul Tonny Dsouza.



Life-Saving CPR Training at Baker Hughes and Wipro, Bangalore

Zenzo also organized First Aid and CPR training sessions at Baker Hughes and Wipro, Bangalore, reinforcing workplace safety and preparedness. Dr. Siddesh led the sessions with exceptional expertise, ensuring participants gained valuable hands-on training.



Health and Eye Checkup Camp for Delhi Police

Zenzo successfully conducted a Health and Eye Checkup Camp for Delhi Police personnel, promoting their well-being and ensuring optimal health.



DRIVING THE FUTURE OF SAFE AND SEAMLESS MOBILITY

At Zenplus Fleet, we are on an unstoppable journey to redefine transportation, and we're excited to share our latest milestones with you.

1. Expanding Our Reach

With rapid growth, we are now operating in Bangalore, Mumbai, Hyderabad, and Chennai, bringing reliable transport to more commuters.

2. Strengthening Our Fleet

Operating over 1,300+ well maintained vehicles across all locations, we ensure a safe, efficient, and comfortable travel experience for every rider.

3. Empowering Our Drivers

Our success is driven by our 700+ skilled drivers, who uphold our values of integrity, transparency, and excellence while providing safe and efficient transportation services.

4. Growing the Zenplus Family

With 75+ dedicated employees working behind the scenes, we are continuously striving for operational excellence and customer satisfaction.

AWARDS AND RECOGNITION

Zenzo Recognized for Excellence in Ambulance Technology at the Future Health Excellence Awards

We are proud to share that Zenzo Healthcare has been honored with the Best Integration of Technology in Ambulance Services award at the Future Health Excellence Awards.

By enabling faster and more efficient medical interventions with advanced technology, this award showcases our team's dedication to pushing healthcare boundaries.

